

Homelift Installers Mate

Stannah

– Job Description

Company: Stannah Lift Services Ltd – Sales and Installations

Function: Operations

Reports to: Homelift Installation Manager

Purpose

To assist the installation and removal of Homelift products

Key Responsibilities

1. Achieve the highest standards of health, safety and environmental performance
2. Fully engage in continuous improvement activities to enhance the efficiency and effectiveness of our operations
3. To have an understanding of Homelift specifications and relevant installation paperwork
4. Consistently demonstrate a performance style which supports our company values as detailed in our Company Behaviour Standards
5. Report any accidents or near misses as appropriate
6. You will ensure that all work will comply with the high standards set and expected by the business
7. Ensure you are aware of your scheduled work and loading / unloading arrangements
8. Reflect on your own personal performance to identify any development or training needs
9. Maintain standard of appearance for both yourself and the company vehicle
10. Deliver customer service consistent with our brand values and ethics
11. Monitor driving style and performance
12. Update and maintain van stock levels as required

This list is not exhaustive and the jobholder will be expected to undertake any duties within their capacity to meet the needs of the business and the Operations function.

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Skills and Experience

- Asbestos Awareness
- Ability to make effective use of smart phone / tablet
- Experience of identifying and implementing best practice in all areas of our operations
- Commitment to continuous Improvement
- Basic mechanical and electrical knowledge
- Basic hand tools experience
- Effective communication skills
- Recording and updating information

Personal Attributes and Behaviours

- ✓ Effective communication skills
- ✓ Calm & effective
- ✓ Ability to be positive

Personal Responsibility

- Health, Safety and Environment
- Time management
- Providing feedback as required
- Identify potential reductions in expenditure
- Contribute to the development and implementation of our DBAP and LAPs
- Comply in full with all company policies and procedures
- Awareness of GDPR requirements.

Relationships

Internal

The jobholder is expected to maintain close and effective personal working relationships at relevant levels of the organisation. The communication skills required include the ability to communicate technical and sensitive information.

External

External agencies including suppliers, customers and sub-contractors

Education and Qualifications

- Full driving license
- IOSH Working Safely
- Asbestos Awareness