

# Apprentice Lift Engineer

## Job Description & Person Specification

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**Stannah**

Function: Apprentice

Reports to: Field Service Manager or Field Repair Manager

### **Purpose**

To achieve our Apprenticeship training programme within three to four years. This includes both practical training and further education. As you progress through our NVQ programme, you will have the opportunity to demonstrate the knowledge and skills that you will gain from working closely with our experienced engineers.

### **Core Responsibilities**

- To undertake a range of tasks suited to the current level of training and development
- To attend college or engage in distant learning with LEIA and complete course work on time and to a high standard
- To produce, maintain and be responsible for content, accuracy and sign off of log books
- To take on additional responsibility in Years 3 & 4 of Apprenticeship – Extra responsibilities are working on own initiative with another engineer, support the senior engineer with servicing and call out duties, clear understanding of what is required on COMMS and customers contracts, show understanding of fault finding when being mentored by the senior engineer. The list is not exhaustive to the above.
- To understand and complete all work related documentation accurately and on time
- To understand and comply with policies and procedures
- To carry out work in a safe and diligent manner
- To comply with all Health & Safety policies and procedures
- To attend and fully participate regular training and development reviews with line management, mentor, HR representatives and Training Department
- To undertake additional duties in line with capabilities as required

*This list is not exhaustive and the jobholder will be expected to undertake any duties within their capacity to meet the needs of the business and/or the Management function.*

### **Relationships**

#### Internal

The jobholder will be expected to maintain close and effective personal working relationships at all levels of the organisation. The communication skills required include the ability to communicate technical complex and sensitive information.

#### External

External agencies including suppliers and customers.

## **PERSON SPECIFICATION**

### **Skills and Experience**

- Preferable mechanical and electrical engineering knowledge.
- An understanding of best in class customer service.
- The ability to liaise with external customers.
- Excellent communication - verbal and written.

### **Personal Attributes and Behaviours**

- High levels of self-motivation, self-managing and tenacity to deliver tasks/project.
- Ability to establish good working relationships at all levels, both internal and external as and when required.
- Ability to work individually as well as part of a team.
- Be able to operate calmly and effectively.
- Safety conscious approach to working.
- Demonstrates methodical and precise engineering work ethic.
- A personal commitment to the values of the Stannah Group, to deliver on promises and demonstrate that we care.

### **Education and Qualifications**

To be considered for a Lift Engineering Apprenticeship you must have achieved a minimum of GCSE Grade 4 - 9 (A-C) passes in Maths, English and a Science subject.

You will also complete suitable training to enable you to work to our policies and procedures as well as any additional training required to meeting the client's specific construction site requirements.

You will demonstrate a commitment to your personal development.