



Manager, Software Product (Data Platform)

We're looking for a personable **Software Product Manager**, who has specialist knowledge of **Data Platforms** to join our **Systems** team. Normally you'll be based at our Head Office near Epsom in Surrey, but at the moment we're in a period of working a flexible hybrid version of working partially from home and partially from our EcoHQ (When governance allows).

You may already be an experienced software product manager who's looking for a new challenge and development to reach your potential or you might be a data platforms specialist who is looking for a promotion and to take on new responsibilities. Either way, this role will give you the opportunity to use your previous experience and transferable skills to deliver new initiatives supporting TGB to be the best it can be.

About TGB – In a nutshell

You may already follow Toyota (or TGB as we affectionately call ourselves) on social media or in the news and have heard about the great things that Toyota & Lexus continue to achieve globally; well, what we do here at TGB helps achieve those great things! Here at our ECO HQ in Surrey, we support our Centre Network as the Sales and Marketing functions for both Toyota and Lexus in the UK. We are a diverse team with a common goal; to do business the way customers love it.

Software Product Manager – Whistle stop overview

In this role you'll be responsible for driving the roadmap and prioritisation of development work on a data platform used internally at TGB. You'll be working with business stakeholders of all levels to understand their needs, making them a reality in collaboration with our technical delivery teams. You'll also be working with external vendors and within the family of Toyota companies, so you'll be great at building relationships. You'll have the support of your team which will vary depending on the product features you're delivering. They'll expect you to lead by example and not only coach them through any problems they have but also for their own development.

You'll find all the detail below in the Job Profile.

What you'll get at TGB - Great people deserve great things

Enabling you to be the best you can be is top of the list at TGB, so it's more than just an externally benchmarked salary and bonus that puts smiles on the faces of people that work here:

- Employee car lease schemes for Toyota & Lexus cars
- Access to attractive car schemes for you (& your family)
- Eco HQ, free parking & restaurant offering a fantastic working environment
- Generous annual leave which increases with service and holiday trading option
- Flexible working initiatives*
- 2 volunteering days per year and various Corporate & Social Responsibility initiatives
- Private medical healthcare, Employee Assistance Program, dental plan & eye tests

- Exclusive discounts & discount website
- Sports and Social Club, cycle to work scheme & flu jabs to keep you healthy
- Regular 121s with your manager, a personal development plan reviewed quarterly with a range of training & support (as per the TGB Management Deal)
- Annual events and random acts of kindness throughout the year (e.g. Green month BBQ)
- & lots more in the pipeline...

*We don't take a cookie cutter approach to working flexibly because this means different things to different people. It's best to talk to us about the flexibility you'd like at the interview and although we can't promise that we'll be able to give you exactly what you want, we will definitely promise not to judge you for asking. We love it that lots of our people work flexibly!

You want in? (see below job profile for more detail)

To be considered for this role, the skills you'll need to have include:

- Self-motivated and directed with a mindset towards continuous learning, improvement and innovation
- Very strong analytical skills (problem analysis, benefits / opportunities, requirements, data)
- Leading and managing cross department teams to deliver change in collaboration
- Excellent interpersonal & communication skills

We know we won't have been able to cover everything in this advert. Have a look at the job profile for some extra detail and if you get through to the face to face interview stage of our process, then we'll put aside some time to explain the role in more detail and you can ask any questions that you have.

Toyota loves diversity

To innovate, we need diversity of thought so a diverse and inclusive workplace is hugely important to us. We won't discriminate against any protected characteristics, will judge applications on merit and won't make any assumptions.

If you ended up reading this far and what we've said has sparked your interest, that's great! You'll find more info in the job profile below. If you'd like to be considered for the role you can apply directly through our careers site.

We use LaunchPad one-way video interviewing as part of our recruitment process. We'll provide you with some more information around this as you progress through the stages.

TOGETHER FOR BETTER

TOYOTA

TOYOTA (GB) PLC

Manager, Software Product Manager

Software Product Manager (Data Platform)

Role in a nutshell: management and delivery of our data platform to enable high value data insight and business change

Reporting to	G2 Senior Manager	Department	Systems	Grade	3	Location	Burgh Heath	Direct Reports	Perm up to 4 Contractor up to 15
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A bit about 'Systems': The Systems team work together with our vendors and partners to enable seamless and effective staff collaboration with technology. We are driving the delivery of sustainable business applications and services fit for the future for our customers, retailers and staff, supporting any business change with our skilled and knowledgeable IT workforce.

What you'll be doing:
<p>Defining, building, managing and delivering our data platform for use by internal teams and third parties. Your focus will be ensuring we deliver the right things to bring maximum value. Specifically:</p> <ul style="list-style-type: none"> • Working with business stakeholders at all levels to understand business needs, opportunities and priorities • Lead in the creation of product visions and roadmaps in collaboration with business stakeholders • Develop ROI / business case for key product features, gaining financial approval for delivery • Gathering detailed product requirements, creating a clear backlog of well-defined and prioritised user stories for delivery • Working directly with technical delivery teams to refine the product backlog and oversee product development, driving sprint goals & content • Making regular evaluation of product progress at delivery iterations (including investment vs benefit tracking) • Managing and coaching other team members (product managers / business analysts) • Co-ordination where required to deliver product features across multiple delivery teams and resolve issues • Management and negotiation with vendors, external suppliers and Toyota group companies (where product components are not built in-house)

Experience you'll gain:
<ul style="list-style-type: none"> • Product management and ownership (vision, roadmap, backlog, performance, resources) for a new Azure data platform • Developing key skills in agile delivery processes / methodologies • Building a broad view of Toyota's business in the UK and beyond • Developing core Toyota business management skills (continuous improvement, root cause analysis, lean thinking)

How we'll support you:
<ul style="list-style-type: none"> • Train you via courses and on the job, including certification where applicable. • Allow space to understand new technologies and develop your skills • Identify and maximise growth through specific activities and assignments <p>As a manager:</p> <ul style="list-style-type: none"> • Have regular 1-1s to provide feedback on your performance and refine development • Explain Toyota standards, processes and governance in IT

Manager, Software Product Manager

How you could stretch this role:

- Define and improve department processes in product and portfolio management
- Coaching and development of other product managers
- Working on the evolution of data governance and data management processes
- Defining standards, best practice and governance for self-service business intelligence

What you'll get to own:

- The overall roadmap and backlog for the Toyota data platform
- Delivery and outcomes for the product features implemented
- Management of all budgets and costs in this product area

Qualifications and experience you'll need:**Essential**

- 3+ years in data product management or product development / ownership
- Proven & successful track record in the end to end delivery of software products
- Working directly with technical / data teams to build out data products (data models, APIs, tools) using agile methodologies (Scrum, Kanban)

Desirable

- Formal product owner / management qualifications (e.g. PSPO)
- Degree level education in a relevant subject
- Previous technical experience in a software development role
- Direct experience with data & analytics tools (especially Azure & Power BI)

Skills & Behaviours you'll have:**Essential**

- Self-motivated and directed with a mindset towards continuous learning, improvement and innovation
- Very strong analytical skills (problem analysis, benefits / opportunities, requirements, data)
- Leading and managing cross department teams to deliver change in collaboration
- Excellent interpersonal & communication skills

Desirable

- An understanding of Azure cloud technologies for data management, BI and analytics
- Ability to translate technical language / terminology for a non-technical audience
- Business case definition and development

In line with our Talent Enablement culture, we will give you ownership and encourage you to deliver outcomes that lie outside of the remit of this Job Profile. We do this to give you extra experience, to stretch and develop you within your role, enabling you to be the best you can be.