A FULFILLING EXPERIENCE –
FOR YOU AND OUR PASSENGERS

Join us as a volunteer

breeze **through**
VOLUNTEERS

Join a friendly team in a fun environment and provide a warm welcome to our passengers.

If you think volunteering is for you
find out more at www.southamptonairport.com/volunteers

SouthamptonAirport

A REWARDING WAY TO SPEND YOUR TIME

Are you looking for an interesting way to help others, and develop some new skills at the same time? As a volunteer, you could make a huge difference to the way our passengers use and enjoy Southampton Airport. Plus, you'll have excellent training opportunities while gaining hands-on customer-service experience.

You'll be part of our friendly, supportive team, and have the benefit of everyone's knowledge and expertise – while sharing your own. We encourage and welcome everyone's contributions.

On a practical level, you'll enjoy staff discounts in our shops, cafés and restaurants, and have access to our staff facilities. There's also free parking – and, of course, your own uniform.

What you'll do as a volunteer

Your role is all about improving our passengers' experience. This includes:

* making airport visitors feel welcome
* helping passengers find their way around, and answering their questions
* offering advice to guide people through security
* using your local knowledge to help visitors with onward travel, accommodation and tourist attractions
* supporting other staff during special events or times of disruption.

The type of person we're looking for

If you want to make travelling easier and more enjoyable for our passengers, we'd love to hear from you.

You'll be someone who really cares about providing good service. Friendly, outgoing and good at dealing with people. You'll also be a clear communicator, and have plenty of local information to pass on. And you'll enjoy working as part of a team.

Does this sound like you?

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This could be just the experience you – and our passengers – are looking for.

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