

## Cunard Job Description

### Musician

The contents of this job description must be used in association with the KSB for this role. The job description summarises the key responsibilities for the role (technical, business, and people) and the KSB provides the details for the knowledge, skills & behaviours required to carry out the role competently. This job description gives an overview of the role and as such you will be required to undertake any other duties as requested. You may also need to refer to company regulations which will also form an additional part of your job description.

<b>Shipboard Reporting To:</b> Musical Director <b>Shoreside Reporting To:</b> Head of Music	<b>Department:</b> Entertainment
<b>Leadership Responsibility:</b> None	<b>Location:</b> Fleet based across all Cunard vessels
<b>Titles of Direct Reports:</b> None	<b>Budget Responsibility:</b> Effectively use equipment to minimise costs
<b>Size of Department:</b> Up to 30	<b>Revenue Responsibility:</b> £0.

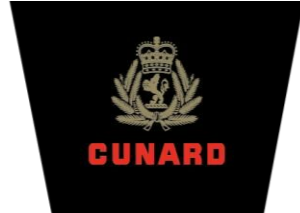
### Standard Role Summary

Provide professional music accompaniment to a variety of entertainment shows enhancing the passenger experience.

### Primary Responsibilities of the Role

Attend rehearsals and play musical instruments in live shows as directed by the Musical Director. Perform music before live audiences, sight-read musical parts and play own musical instrument to a high standard. Ensure all productions are fully rehearsed and high standards are met. Work under the instruction of the Musical Director or Bandleader and perform as per the daily musical plan for shows as required, including group and solo performances.

Ensure that individual performance remains up to standard and take action to improve performance or request assistance from the Musical Director where necessary. Ensure personal instruments are well maintained and looked after, and report any breakages or repairs required to the Musical Director in a timely manner as they arise.

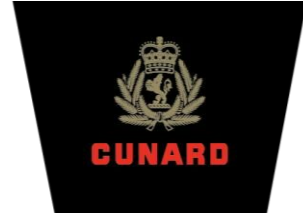


## **Key Responsibilities & Duties**

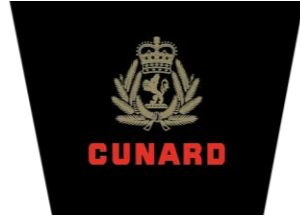
	<b>Summary of Requirements</b>
<b>Experience/ Qualifications</b>	<p>Attend rehearsals and play musical instruments in live shows as directed by the Musical Director. Perform music before live audiences, sight-read musical parts and play own musical instrument to a high standard. Ensure all productions are fully rehearsed and high standards are met. Work under the instruction of the Musical Director or Bandleader and perform as per the daily musical plan for shows as required, including group and solo performances.</p> <p>Ensure that individual performance remains up to standard and take action to improve performance or request assistance from the Musical Director where necessary. Ensure personal instruments are well maintained and looked after, and report any breakages or repairs required to the Musical Director in a timely manner as they arise.</p>
<b>Certificates</b>	Valid ENG1 medical certificate or equivalent for the duration of each voyage

## **HESS (Health, Environment, Safety & Security)**

<b>Knowledge / Skill</b>	<b>Summary of Responsibilities</b>
<b>Health &amp; Safety</b>	<p>Lead by example by taking care of the health and safety of self and others</p> <p>Report all accidents, 'near miss' incidents and work related ill health conditions to manager /supervisor / team leader and to the safety department</p> <p>Follow safety rules and procedures</p> <p>Use work equipment, personal protective equipment, substances, and safety devices correctly</p> <p>Take part in safety training &amp; risk assessments and suggest ways of reducing risks</p> <p>Carry out duties in a safe manner in accordance with corporate policies and procedures</p>
<b>Public Health</b>	<p>Demonstrate at all times excellent hand washing techniques and coughs and sneezes etiquette Follow the company instructions regarding immediate reporting of ill health symptoms (i.e.) diarrhoea, vomiting, fever, and any other symptoms as appropriate</p>



<b>Environment</b>	<p>Understand own environmental responsibilities and act accordingly</p> <p>Apply practical measures to reduce water and electricity consumption</p> <p>Apply waste segregation diligently both in work area and when off duty</p> <p>Follow the correct method of disposal of surplus or spent chemicals used</p> <p>Work in a way that avoids environmental incidents and report situations where environmental integrity may be breached</p> <p>Handle materials carefully to minimise spillages during work routines and safely dispose of contaminated material generated during work routine</p>
<b>Emergency Duties (Shipboard Incident Response Organisation SIRO)</b>	<p>Understand own emergency duties and routines onboard ship</p> <p>Take an active part in the ship's team response to an incident</p> <p>Ensure familiar with ship's emergency alarms and routines</p> <p>Ensure familiar in the use of all fire fighting appliances located within area of responsibility</p> <p>Ensure familiar in the use of the ship's life saving appliances and equipment including lifeboats and liferafts</p> <p>Participate fully in all relevant drills and training</p> <p>Know how to raise the alarm when necessary</p> <p>Able to identify escape routes and emergency exits</p> <p>Understand the function and operation of fire screen / splash tight and watertight doors</p> <p>As a member of the passenger muster station ensure the safe muster and control of passengers during an incident</p> <p>Undertake other emergency duties / routines within the ERP as directed</p> <p>Undertake any other emergency duties required that are specific to vessel</p> <p>Follow all emergency procedures as directed</p>
<b>Safeguarding</b>	<p>Aware of CUK safeguarding children policies and procedures</p> <p>Report any concerns of a safeguarding nature to the Designated Safeguarding Person (DSP)</p>
<b>Security</b>	<p>Apply the correct security measures for own department / area.</p> <p>Lead and direct the team in applying security measures and actively promote understanding of security issues.</p> <p>Encourage security awareness within the team.</p>



## Technical

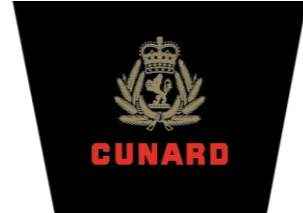
Knowledge/Skill	Summary of Responsibilities
<b>Working with an Audience</b>	Confidently play music with accuracy When directed, change musical style accordingly to maintain audience interest
<b>Musical Skills</b>	Provide varied musical entertainment in line with the daily programme Play own musical instrument professionally, following the Musical Director / Bandleaders direction Sight read musical scores correctly Attend rehearsals and practice sessions to perfect performance Ensure instrument is kept clean and maintained to ensure optimum performance

## Cunard White Star Service Values

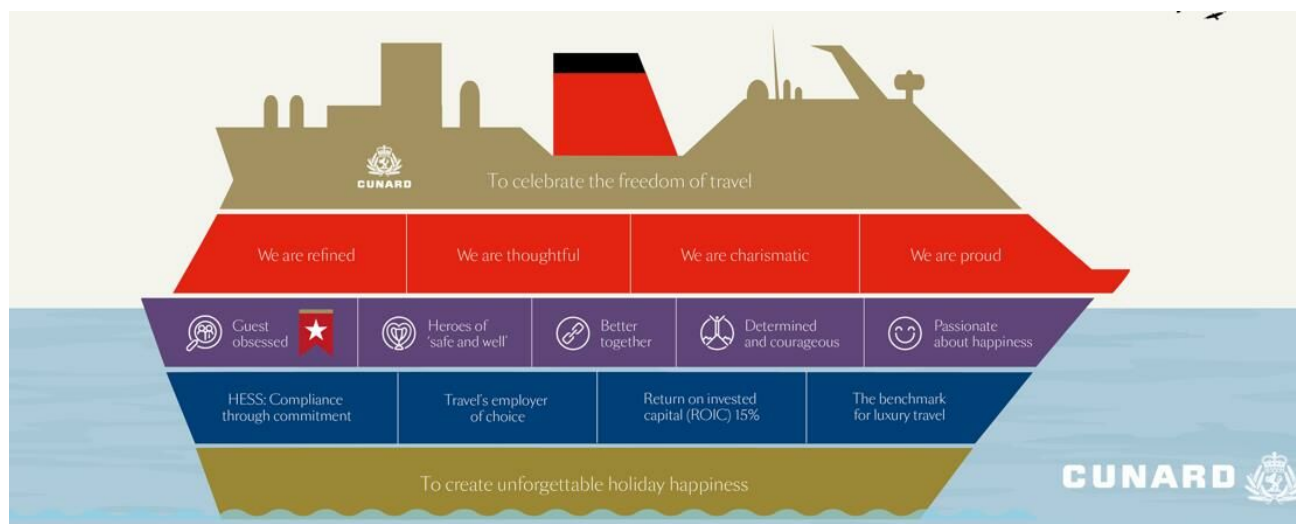
<b>Refined</b>	Today's guest is looking for an experience that feels sophisticated and of the highest standard. The words 'quality', 'style' and 'attention to detail' are used a lot when people talk about luxury brands. The word <b>Refined</b> sums up all of this. Cunard is a brand that has a sense of style, sophistication, and elegance – with high quality standards and a precise attention to detail across everything we do. We are <b>REFINED</b> . We serve with style and attention to detail.
<b>Thoughtful</b>	Today's luxury consumer wants the experience to be on their own terms. They want to be served as individuals. They want choice, flexibility, to feel cared for and to be understood. We use the word <b>Thoughtful</b> to capture this – Cunard is a brand that understands, cares for and respects the needs of our guests from all over the world. We are <b>THOUGHTFUL</b> . We think and deliver with care and imagination.
<b>Charismatic</b>	People want personality. They love to feel genuine connections with brands and treasure moments that feel unscripted. They have a thirst for new knowledge and a real desire to hear interesting stories. Cunard always has been full of charm, from the marketing advertising to the service we deliver. We are using the word <b>Charismatic</b> to



	<p>describe how we need to continue to show through our warmth and captivating personality in everything we do. We are <b>CHARASMATIC</b>. We speak and act with charm and confidence.</p>
<b>Proud</b>	<p>Cunard is recognised and respected for our long heritage. Today's guests desire well established distinct brands with an experience relevant for today. <b>Proud</b> perfectly sums up the feelings we all have towards this powerful brand of ours and describes how we will make sure it continues. We are <b>PROUD</b>. We represent Cunard with Passion and Pride.</p>



- Cunard purpose
- Cunard brand values
- Cunard core values
- Cunard goals
- Our purpose



## Personal Specification

	Displays a passion for music and performing for live audiences
	Able to perform ambient music to a professional standard
	Demonstrates a high level of proficiency in chosen instrument
	Ability to perform an ad lib solo piece when instructed
	Ability to interpret and sight read a musical score
	Ability to assimilate and perform a wide variety of musical styles
	Adaptable and flexible in the face of change or unanticipated events
	Ability to build and maintain professional relationships with team members, guest bands and artistes
	High levels of stamina and resilience due to working hours and performance demands
	Clear and articulate when talking to others and comfortable engaging with a wide range of people

Version	Issued By	Date of Issue
V1.2	Dave Desmond	January 2021