

# Carnival UK Job Description

## Nurse

The contents of this job description must be used in association with the KSB for this role. The job description summarises the key responsibilities for the role (Technical, Business and People) and the KSB provides the detail for the Knowledge, Skills and Behaviours required to carry out the role competently. This job description gives an overview of the role and as such you will be required to undertake any other duties as requested. You may also need to refer to company regulations which will also form an additional part of your job description.

<b>Reporting to:</b> Senior Nurse	<b>Department:</b> Medical
<b>Leadership Responsibility:</b> None	<b>Location:</b> Fleet based across CUK vessels
<b>Titles of Direct Reports:</b> None	<b>Budget Responsibility:</b> £0
<b>Size of Department:</b> 3-7	<b>Revenue Responsibility:</b> Ensure accurate billing in order to enable correct revenue collection

### Standard Role Summary:

Provide excellent healthcare to all crew and passengers.

### Primary Responsibility of the Role:

Provide high quality healthcare 24/7, through a clinic service and on-call provision, and in emergencies. Work as part of the medical team to ensure the smooth running and administration of the Medical Centre on board. Deliver healthcare in a manner that contributes to passenger and crew well-being and overall satisfaction. Contribute to passenger experience and satisfaction through attending social events.

### Key Responsibilities & Duties:

#### Core Knowledge & Skills

Experience / Qualifications	Summary of Requirements
<b>Nursing</b>	Appropriate nursing qualification Appropriate nursing registration +/- licensure equivalent to Level 1 RN on NMC Register A minimum of 3 years post-registration work history if new to CUK Advanced Life Support provider qualification or equivalent Experience in Emergency Medicine, Triage and acute care Good command of written and spoken English
<b>Certificates</b>	Enhanced DBS Check Valid ENG1 medical certificate or equivalent for the duration of each voyage

#### HESS (Health, Environment, Safety and Security)

Knowledge/Skill	Summary of Responsibilities
<b>Health and Safety</b>	Lead by example by taking care of the health and safety of self and others Report all accidents, 'near miss' incidents and work related ill health conditions to the senior officer and to the safety department. Follow safety rules and procedures Use work equipment, personal protective equipment, substances, and safety devices correctly Take part in safety training & risk assessments and suggest ways of reducing risks Carry out duties in a safe manner in accordance with corporate policies and procedures
<b>Public Health</b>	Knowledge of the significance of public health issues onboard and in ports of call

	<p>Follow all appropriate company public health policies and procedures completing all necessary paperwork accurately</p> <p>Institute appropriate public health precautions as relevant to role</p>
<b>Environment</b>	<p>Apply company procedures regarding Environmental Management consistently across the department</p> <p>Monitor compliance to environmental legislation and highlight any areas of concern</p> <p>Carefully manage the environmental impacts of all tasks under own responsibility</p>
<b>Emergency Duties</b>	<p>Understand the emergency duties of self and those within own area</p> <p>Direct and instruct others in the use of life saving &amp; fire fighting appliances in an emergency situation</p> <p>Direct a team in carrying out their emergency duties</p> <p>Co-ordinate emergency response with others across the ship, responding to orders and feeding back reports</p> <p>Lead &amp; coordinate actions to be taken in a range of shipboard incidences as defined in the company's emergency procedures</p> <p>Co-ordinate the movement and management of a large group of crew / passengers over a specified area, such as a muster station, through the correct deployment and briefing of staff</p> <p>Make decisions and adapt plans as situations develop, providing feedback to the senior responsible officer</p> <p>Manage and react to the behaviours and needs of crew / passengers to maintain safety</p> <p>As a member of the Medical Centre Party, receive and treat any injured casualties presented during an emergency, or patients already admitted to the medical centre</p> <p>As a member of the Stretcher Party, transport injured parties to the medical centre or alternative care site and assist with the evacuation of any casualties and /or patients</p> <p>Undertake other emergency duties / routines within the ERP as directed</p> <p>Undertake any other emergency duties required that are specific to vessel</p> <p>Follow all emergency procedures as directed</p>
<b>Safeguarding</b>	<p>Comply with all CUK safeguarding children policies and procedures when carrying out duties</p> <p>Ensure clear and professional boundaries are kept when forming appropriate and professional relationships with children being cared for by the medical team</p> <p>Follow correct procedure if worried about a child or the behaviour of someone towards a child</p> <p>Report safeguarding concerns to Designated Safeguarding Person (DSP)</p>
<b>Security</b>	<p>Understand the security levels as defined by ISPS and own responsibilities</p> <p>Follow the correct security procedures when embarking and disembarking from the ship</p> <p>Report suspicious activities, packages and / or security incidents following the correct procedure</p>

### Technical

<b>Knowledge/Skill</b>	<b>Summary of Responsibilities</b>
<b>Medical - Diagnosis</b>	<p>Use systems accepted within the medical field to accurately diagnose emergent and non-emergent cases</p> <p>Respond appropriately to the clinical presentation of the patient</p> <p>Initiate care in accordance with the clinical presentation of the patient</p> <p>Identify all care needs based on the clinical presentation of the patient</p> <p>Document all patient encounters fully and accurately</p>
<b>Medical - Treatment</b>	<p>Follow treatment plans as documented</p> <p>Use management proformas appropriately, including associated PGPs</p> <p>Highlight to Senior Nurse or Senior Doctor when plans cannot be followed and document appropriately</p>
<b>Medical – Prescribing and Dispensing Medication</b>	<p>Legibly and conscientiously complete documentation relating to all parts of the process</p> <p>Follow company policy, procedure or guidance where applicable (e.g. PGPs)</p>
<b>Medical - Testing</b>	<p>Perform quality control tests and maintain all testing equipment</p> <p>Provide rationale for test selection as appropriate to role when required</p>

<b>Customer Service</b>	Adapt quickly and remain calm when customer requirements or demands change, or escalate the requirement to ensure a quick resolution is achieved Identify opportunities to do extra for customers, independently, or in collaboration with colleagues Make and suggest adjustments to the service in response to passenger /patient feedback and understanding of the passenger profile for the cruise
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## **Business**

<b>Knowledge/Skill</b>	<b>Summary of Responsibilities</b>
<b>IT Skills</b>	Competent in the use of a range of MSOffice software packages Proficient in the use of the system packages supporting company regulations Proficient in the use of the medical centre's IT systems
<b>Commercial Decision Making</b>	Use data from revenue and cost reports to make reasoned commercial decisions, taking the financial impact of such decisions into account
<b>Audit &amp; Compliance</b>	Complete full and accurate records to ensure compliance for both internal and external audits
<b>Stock Control</b>	Undertake accurate and complete stock takes as required, inputting data into relevant system Calculate restocking requirements based on existing stock levels and expected future needs

## **People / Management**

<b>Knowledge/Skill</b>	<b>Summary of Responsibilities</b>
<b>Advising &amp; Influencing</b>	Present specialist information to non-specialists in a manner in which it can be understood Influence others where appropriate to help make the most effective business decisions
<b>Dealing with Challenging People</b>	Rapidly assess situations and make appropriate decisions on when and how to resolve it Confidently and professionally diffuse emotionally charged situations
<b>Coaching &amp; Mentoring</b>	Assist colleagues to solve their own problems when appropriate by providing help and guidance

## **CUK Behaviours** (Refer to the skills profile for detailed CUK Behaviours)

<b>Officer/Supervisor Style</b>	Thinks about their style and approach and how this impacts the team Understands the impact of self on others and is a role model of behaviour Supports and encourages others, helping to build a positive and open culture
<b>Thinking Ahead/ Making Change Happen</b>	Thinks ahead when working with the team and helps others to change Identifies problems and actively works to generate solutions
<b>Working with Others</b>	Works collaboratively, supporting and encouraging others to achieve objectives Actively works to improve own knowledge and experience and is approachable to others Respects colleagues and passengers and gives constructive and helpful feedback
<b>Communicating Effectively</b>	Articulates well with others, ensuring clear and understood instruction Proactive and positive in their communication, dealing with team and patients in a professional and courteous manner
<b>Customer Centred</b>	Works with the medical team to create a caring and customer focused environment, understanding that passengers pay for the service Deals with feedback positively and strives to deliver a consistently high service
<b>Acting Safely</b>	Takes responsibility for health and safety of self and others and always considers safety in their everyday tasks and activities

## **Person Specification:**

	Comfortable working and responding alone with a strong capacity for self-management
	Decisive and responsive to emerging situations
	Remains calm and makes sound judgements under pressure
	Demonstrates cultural and interpersonal sensitivity in their dealings with others
	Understands and demonstrates an understanding of safeguarding
	Assertive and confident with a wide variety of people
	Conscientious about keeping commitments and being on time

	Organised in approach to managing their workload
	Learns quickly from experience
	High levels of stamina and resilience due to working hours and demands for responding to medical emergencies and issues
	Considers and manages risk (safety, medical, reputational) in all situations including those of a safeguarding nature
	Loyal to the Carnival UK brand and compliant with company policies and procedures
	Requirement to undergo an enhanced criminal records check with barred list check

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