

Operational

- Working across all inpatient areas of the CCL, the Outreach Lead will offer advanced critical care nursing skills to respond when needed and as part of the resuscitation team;
- Keep the Nurse Manager informed of all the relevant issues affecting patient care e.g. risk, skills and equipment needs;
- Carry out advanced assessment and care of deteriorating patients leading to early intervention and treatment; and
- Act independently as a specialist resource to provide critical care expertise to the multidisciplinary team.

Leadership and Team Management

- Creates a climate of support and cooperation, a culture of shared accountability across the organisation where escalates appropriately when there is non-compliance;
- Acts as an effective clinical leader and role model whilst providing direct quality patient care, sharing expertise with colleagues;
- Ensures adherence and timely management of CCL objectives and key results (OKR);
- Contribute to the development and delivery of department and hospital training programs;
- Ensures personal adherence to all CCL policies and procedures;
- Liaises with the Clinical Educators regarding the developmental needs of the CCL Caregivers;
- Supports team engagement through application of Shared Governance principles;
- Identifies own training needs and maintains professional development in accordance with Revalidation requirements.

Quality and Safety

- Ensures the Critical Care Outreach meets the requirements of our professional and healthcare regulators, managing non-compliance;
- Adheres to the NMC code of conduct and acts as the patient advocate at all times;
- Be aware of and adhere to appropriate national guidelines;
- Maintain and continuously improve the provision of Critical Care Outreach and resuscitation services using audit, learning from incidents, introduction of national or cooperate initiatives, feedback and training;
- Demonstrates compliance with DH competencies for recognising and responding to acutely ill patients in hospital;
- Has implemented quality systems and improved patient outcomes as a result;
- Ensures a safe environment for patients, staff and visitors following the guidelines of risk management. Proactively reporting incidents, risks and/or failings taking responsibility to minimise these;

- Evaluates, develops and coordinates implementation and revision of core standards of care, policies and SOPs. Manages non-conformance to policy, procedure and standards of care;
- Participate in the national critical care outreach activity outcome data set;
- Ensure adherence to the CCL Complaints Management Policy and supports with investigating all concerns and verbal/written complaints;
- Ensures that nursing and clinical practice is in accordance with the mission and strategic plan;
- Demonstrates Infection control principles and participate in the development of unit infection control related reports and take appropriate action where there is variance to the agreed OKRs;
- Ensure duty of candour at all times;
- Communicates with patients, families, visitors and external providers in a calm, courteous, helpful manner, endeavoring to resolve difficult issues at the /department level;
- Communicates patient clinical information clearly and accurately, documenting pertinent information in nursing record and ensuring complete documentation of patient care; and
- Participates in research and innovation and the dissemination of EBP in care delivery.

Education and Certifications

- Current nursing registration (First Level) through the Nursing & Midwifery Council (NMC) required, with no restrictions to practice;
- Completed Adult Critical Care/Intensive Care Course or equivalent; and
- ALS provider course completed and qualification in date.

Languages

- Ability to speak and write in English is required; and
- Equivalent to a level of 7 of the International English Language Testing System or the Occupational English Test (OET) at level B is required.

Complexities of Work (Skills)

- Ability to make independent clinical decisions at crucial moments and draw on all of their knowledge, skills and experience as a critical care nurse, 24 hours a day, seven days a week;
- Understands clinical limitations and enable direct referrals to multidisciplinary team;
- Ability to prioritise workload in a complex environment and supervise members of the team, ensuring high quality, safe and effective patient care and delegate appropriately;
- Can effectively manage conflict within the workplace and able to demonstrate high emotional intelligence when dealing with team and patients;
- Experience of leading and managing change;
- Demonstrates initiative to proactively problem solve with a solution focus;
- Supports clinical managers in contributing to CCLs nursing operational and strategic goals;

- Communicates succinctly to differing levels across the organisation in order to achieve best practice - both verbally and written;
- Is proactive in seeking out different styles methods of communication to achieve the best outcome;
- Has demonstrable critical thinking skills, decisive judgment and the ability to work autonomously;
- Demonstrates understanding of nursing budgets and effectively manage and control resources; and
- Working in an international, multi-cultural environment, being respectful of others culture and beliefs.

Work Experience

Essential

- Demonstrable broad experience in the role and in the field of high acuity critically-ill adults with invasive lines, mechanical ventilation, continuous and intermittent hemodialysis, and vasoactive intravenous medications in a hospital setting;
- Advanced Critical Care nursing skills, airway management skills and wide range of experience working in critical care specialties including cardiac and cardiothoracic, neurosurgery, renal, and GI surgery; and
- Track record of achievement of objectives in present and past posts, in both clinical and leadership fields.

Desirable

- Experience in an acute private hospital on a similar role;
- Advanced clinical assessment examination course; and
- Desirable to be competent in/ have had exposure to the use of electronic clinical systems (EPIC, similar modern clinical systems).

Personal Protective Equipment

- Follows standard precautions using personal protective equipment as required.