

RECRUITMENT ACCESSIBILITY STATEMENT

We want everyone using the website to have a good experience. Using your browser or an assistive technology, you should be able to:

- change colours, contrast levels and font style
- zoom in up to 300% without the text spilling off the screen
- listen to content on the website using a screen reader, including the most recent versions of JAWS, NVDA and VoiceOver.
- clearly understand all text
- navigate pages and menus using just a keyboard or with speech recognition software.

Help with your device

If you have a disability, AbilityNet's website has advice to help make your device easier to use.

What we're doing to make the website accessible

The majority of the Jobtrain website is accessible, and further enhancements are being made to meet and maintain the Web Content Accessibility Guidelines version 2.1 AA standard.

We know that some parts of the website are not fully accessible:

- There are several older publication documents which are in Word or PDF format used for job information that haven't been designed for accessibility.
- Some content is embedded on the website, such as maps and videos, and you cannot easily scale all of these on screen.
- Some parts of the pages are not fully compliant, and we are working to improve these.

What to do if you can't access parts of the website

If you need information on the website in a different format like accessible PDF, large print, easy read, audio recording or braille please contact the Recruitment Team on

recruitment.team@crossreach.org.uk.

Reporting accessibility problems with the website

We're always looking to improve the accessibility of the website. If you find any accessibility problems on the site, please contact recruitment.team@crossreach.org.uk.

When you get in touch with us, we will:

- acknowledge your contact
- tell you who is dealing with it
- confirm when you can expect a reply

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

If at any time, through either the application or selection stages, you feel that due to a disability you require additional support to enable you to fully participate in the process, please contact the Recruitment Team on recruitment.team@crossreach.org.uk to discuss your requirements.