

# Role profile

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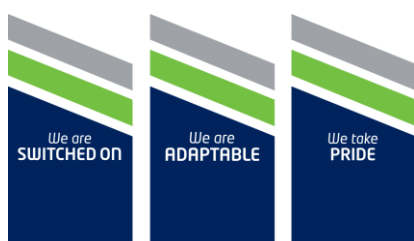
Role title	IDAM Analyst
Section	GRC
Directorate	Digital and Technology
Reports to	Information Security Manager

## Purpose of the role

The role is responsible for the planning, building, delivery and support of the IDAM program. This role will provide direction and guidance to the development, specifications and communications of the IDAM application in the organisation, as well as provide in-depth technical consultation to the business units and IT management and assist in developing plans and direction for the integration of information security requirements.

## Knowledge, Skills and Experience

- Certification in Information Security Management (ISC2 CISSP, CRISK/ COMPTIA Security+ Network+). This is not a replacement for experience
- Bachelor's degree in computer science, information systems, cybersecurity, or a related field.
- Familiarity in one or more of the following areas: Identity management, PAM, SSO and MFA
- Experience in technology implementation, including: developing, implementing and architecting information systems, integrating identity management, access management and access governance software into business infrastructure and applications
- Expert understanding of web security standards, architecture, web security best practices and application security best practices
- Identity management familiarity in one or more of the following areas: single sign-on (SSO), data management, identity federation, enterprise directory architecture and design, including directory schema, directory services, namespace and replication topology experience, resource provisioning, ITIL, and process integration. Identity and access governance includes role-based access control, access request and certification, user life cycle management processes, and organizational change management.
- Experience with administrating authentication technologies, such as Microsoft Active Directory/Windows authentication, OpenLDAP, Shibboleth, SimpleSAMLphp, Kerberos, OpenID Connect, OAuth, SAML, SCIM, Azure AD, and federated identity management.



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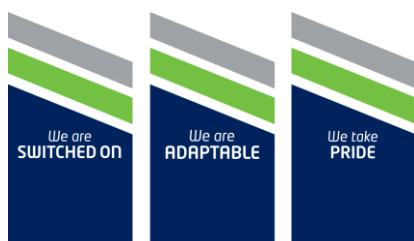
## Principal responsibilities of the role

- Facilitates the use of technology-based tools or methodologies to review, design and/or implement products and services to provide a strong IAM program that balances access with compliance and confidentiality and business requirements
- Identifies the broader impact of current IDAM risks related to user access, data access and information security
- Manage and Maintain Day to Day administration of IDAM Solutions
- Acts as subject-matter-expert on all IDAM disciplines including identity governance and administration, (IGA), Access Management, (SSO, MFA), privileged access management and identity verification, (ID Proofing, etc.)
- Provides management status reporting to include current compliance levels and effectiveness of IDAM Tooling
- Own the lifecycle management of all IAM technologies and its associated infrastructure
- Work with the SOC team to improve anomalies detection process and to enhance incident response process

## Behaviours

You will also demonstrate the following behavioural competencies:

Behavioural Competency	Enter 'Y' for relevant competences
Thinking - Forward thinking - You can take a forward looking perspective when considering the delivery of decisions, activities and projects.	
Thinking - Customer understanding - You have a thorough understanding of the needs of internal/external customers and you use this understanding to promote excellent customer service to maximise business.	Y
Thinking - Analytical Thinking - You can analyse problems and identify key issues that need actions, assessing the situation in a systematic way, considering time sequences, priorities and you are able to draw logical conclusions from the data.	Y
Influencing - Concern for impact - You anticipate and respond to the needs of others in order to achieve an appropriate outcome. You are sensitive to the impact you have on others and you can modify your approach to influence the outcomes of your dealings with different people.	Y
Influencing - Interpersonal awareness - You are able to develop a good understanding of others' feelings, needs and concerns, and actively seek to do so. You think through how people are likely to react and have an intuitive grasp of what makes people tick.	



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Achieving - Results focus - You set objectives for yourself and others and ensure they are achieved within agreed parameters which in turn delivers successful business outcomes.	y
Achieving - Concern for excellence - You strive to exceed your performance goals through the continuing pursuit of excellence and quality in all aspects of your work.	
Achieving – Initiative - You anticipate situations and problems, finding appropriate solutions and grasping opportunities. You take action that potentially adds value to the business and represents your contribution distinctively.	
Self-Managing – Tenacity - You are able to demonstrate repeated effort and resilience when overcoming a number of obstacles to achieve results, showing a positive attitude despite setbacks.	
Self Managing – Independence - You are prepared to raise issues in the face of opposition. You are able to stand up for your own ideas, not give in to group pressure and challenge more senior colleagues.	y
Self Managing – Flexibility - You adapt your thinking and behaviour to suit the requirements of different situations; you see the value of an alternative view and are receptive to changing circumstances.	y

## Key measures (Performance Indicators)

- **IDAM Compliance status reported on regular basis**
- **Cyber Events related to IDAM are addressed and reported**
- **Identity Risks are reviewed and addressed across the function**

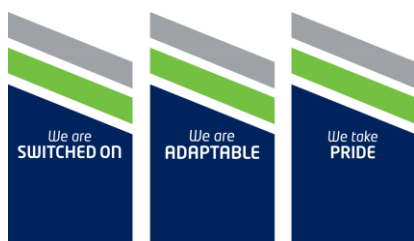
## Dimensions of the role

Owner of a budget (has total responsibility for the budget)	No
Budget Amount	£
Number of Colleagues who directly report to role holder	NIL
Total number in team	9

## Key relationships (Internal & External)

### Internal

- IT wide.
- All directorates up to business managers



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# Role profile

electricity  
north west

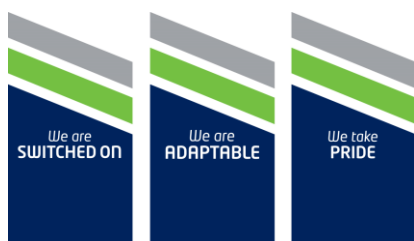
Bringing energy to your door

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## External

- Suppliers
- External Security Consultants/Penetration testers/Forensics



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Electricity North  
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