

Job Profile

Job Title: Water Hygiene Technician / Plumber

Job Summary

GRAHAM FM provide a full range of asset management services to both public and private sector clients. Energised by continued growth, and boasting an annual turnover in excess of £800m per annum, we're committed to investing in our people and creating the conditions for them to excel. If you are a talented Water Hygiene Technician / Plumber with an appetite to succeed, we want you to join our team.

Reporting to the Contract Manager, the Water Hygiene Technician / Plumber will be responsible for undertaking various planned and reactive maintenance tasks, as well as occasional new minor installation work. You will work as part of the mobile maintenance team, and must demonstrate a sound knowledge of heating systems. You will have the ability to work on their own initiative and improve efficiency, where possible. You will be required to participate in the company's on call rota. Your varied, but valued, contribution will help us create the hassle free environment .

REPORTING TO:	Contracts Manager
DIVISION	Compliance Services
LOCATION	Belfast
CONTRACT TYPE	Full Time, Permanent
SALARY	Competitive
BENEFITS	<ul style="list-style-type: none">▪ Up to 33 days paid annual leave▪ Company Pension▪ Free Life Assurance▪ Training and Development▪ Discounted Private Health Care Scheme▪ Discounted Gym Membership▪ Uniform Provided▪ Opportunity to work overtime▪ Company van and fuel card

Job Description

The Water Hygiene Engineer/Plumber shall:

- undertake monitoring and maintenance of building water services as part of a Legionella Control Program in accordance with ACoP L8 and HSG 274
- the monitoring inspections will involve temperature testing of water outlets, TMVs, inspection of cold water storage tanks and hot water storage vessels, water sample collection, showerhead disinfection, risk assessment review and logbook auditing
- the maintenance tasks will include plumbing repairs, alterations and installation works associated domestic hot & cold water systems
- the role will involve working in a multi-site capacity therefore you must be prepared to travel
- the inspections will be undertaken using a PDA and web based electronic log book system
- undertake other water hygiene related tasks as required including Monitoring, Maintenance and Remediation works

This job description is intended to give the post holder an appreciation of the role envisaged for the job title and the range of duties to be undertaken. It does not attempt to detail every activity. Specific tasks and objectives will be agreed with the post holder at regular intervals.

Personal Specification

Technical Competencies

Essential Criteria

1. Demonstrate previous experience in a similar role
2. Demonstrate plumbing qualification, C&G Level 2 or above
3. Demonstrate previous experience in related water system remediation/maintenance works
4. Demonstrate working knowledge of the respective legislation and guidance material (HSC ACoP L8, HSG 274, Water Regulations)
5. Clean Driving Licence
6. Ability to achieve DBS clearance to enable working in facilities with vulnerable persons/ secure facilities

Desirable Criteria

1. City & Guilds or similar accredited Legionella control training
2. Previous experience in the maintenance, servicing and testing of Chemical Water Treatment systems

GRAHAM Values & Expectations

The business expects all of our staff to behave in accordance with our GRAHAM values and expectations. We expect everyone to demonstrate these through their own behaviours and encourage their colleagues.

Respect - We cultivate a culture where everyone feels valued and respected for their contribution

Innovation - We are focused on long term sustainability, Business improvement is a constant in driving efficiency and progression

Performance - We are committed to excellence in quality, delivery and health & safety.

Transparency - We are open & honest, we value the integrity of our business, each of us is accountable for maintaining our standard

Collaboration - We work in effective & efficient teams using our collective strengths to deliver successful projects

Behavioural Competencies

Communication Skills

- Able to adapt communication to audience and create detailed written documents and reports. Able to maintain and manage communication links with a variety of stakeholders.
- Presents a professional image and promotes the Brand.

Planning and Organising

- Plans and prioritises personal objectives.
- Able to spot opportunities and problems in the medium and long term and develop new approaches.

Customer Focus

- Takes time to question and understand the real, underlying needs of the customer, beyond those initially expressed.
- Always works closely with customers, developing an independent view of their needs and acting in their long term.

Problem Solving

- Looks objectively at every side of an idea or situation to ensure that all outcomes are thoroughly assessed before deciding on an appropriate course of action.
- Manages and resolves conflicts and disagreements in a constructive manner.

Adaptability

- Adjusts to changing environments whilst maintaining effectiveness

Teamwork

- Contributes fully to the team effort and plays an integral part in the smooth running of teams without necessarily taking the lead

Flexibility

- Modifies his or her approach to achieve a goal. Is open to change and new information; rapidly adapts to new information, changing conditions, or unexpected obstacles.

Creativity and Innovation

- Develops new insights into situations; questions conventional approaches; encourages new ideas and innovations; designs and implements new or cutting edge programs/processes.

Compliance

- Conforms to company policies and procedures

Integrity

- Ability to maintain job related, social, organisational and ethical norms.

Resilience and Tenacity

- Deals effectively with pressure; remains optimistic and persistent, even under adversity.
- Recovers quickly from setbacks.
- Stays with a problem/line of thinking until a solution is reached or no longer reasonably attainable.

Sensitivity to others/Empathy

- Aware of other people and environment and own impact on these.
- Takes into account other peoples' feelings and needs.

Our commitment

GRAHAM aims to be an employer of choice for people from different backgrounds and to promote respect for the individual and equality of opportunity. We believe that everyone should be treated solely on the basis of personal merit and contribution throughout their GRAHAM career journey. The diversity of our people, their skills and abilities is the strength that helps us achieve our best.

Application

To apply for this post or any GRAHAM Facilities Management positions simply complete the online application form at: www.jobtrain.co.uk/gam/vacancies

