

# ABOUT US



Housing Solutions is a leading provider of affordable homes in the South East. We were established in 1995 and now own, manage and maintain more than 7,500 homes. But we are about much more than just bricks and mortar.

We are active and important members of the local community and aim to make a real difference to the lives of the people we serve, whether it's through our innovative award-winning job creation programme or through new technology to help cut energy costs for our customers.

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## OUR PROMISE

We are always looking for ways to improve and develop, so we offer exciting career opportunities to innovative thinkers who can play a role in our success story.

We are committed to providing equality of opportunity for all. This is a key aspect in everything we do. We aim to achieve equality of opportunity in all our activities and as an employer we try to reflect the diversity of the local community in our employees and those we house.

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## OUR VALUES

Our core purpose is to help improve the shortage of social housing locally to achieve happy customers and provide more homes. We aim to achieve this by committing to the following values.

**OWNERSHIP** – each of us takes responsibility and will respond to an enquiry, issue or situation to ensure a satisfactory outcome.

**INNOVATION** – we will understand, value and nurture new ideas and use creative thinking, passion, energy and enthusiasm to achieve practical results.

**TEAMWORK** – we value each person and their job as much as we value our own. We welcome different points of view and will work co-operatively in teams and across teams to achieve more together than we could alone.

**INCLUSION** – our relationships with each other, residents and stakeholders are based on trust and respect and we will ensure that everyone is able to fully participate in our services and organisation.