

# PRODUCTION OPERATORS

**We're making a difference: Together, we can ensure that there is enough water for everyone, now and in the future.**

Portsmouth Water is offering an exciting opportunity for dedicated and skilled Production Operators to join our dynamic team. As a Production Operator, you will play a crucial role in operating, controlling, and monitoring the company's production assets to ensure the continuous delivery of safe, wholesome drinking water to our valued customers. The successful candidates will be responsible for maintaining and overseeing the performance of various water treatment processes. You will work across multiple sites, visiting pumping stations, reservoirs, and water treatment works to monitor and ensure the operability and efficiency of the systems in place. As part of the team, you will be integral to maintaining the high quality and reliability of Portsmouth Water's service, ensuring that every customer receives clean, safe drinking water every day.

## What will you be doing?

### Key Responsibilities

- Data collection of water quality and asset performance, recording routine activities and work completed.
- Operate and maintain treatment work assets, taking, monitoring, recording and interpreting water samples to ensure treatment process are working effectively.
- Operate clean water treatment processes, for example, chemical dosing, coagulation and flocculation, filtration, disinfection, and storage.
- Monitoring of external activities in the areas surrounding our works for any activities that may affect the integrity of the water sources.
- Valve operations and schematic reading.
- Maintaining the relevant treatment and disinfection processes employed at our sites, including working with water treatment chemicals, for example, chlorine and sulphur dioxide gas systems.
- Work with project team to safely isolate and drain reservoirs and contact tanks for periodic cleaning and inspections.

[Continued on page 2](#)



**320,000**

Properties supplied  
with water



**170 Million**

Litres of drinking  
water per day



**21**

Natural water  
sources



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**£26,491 - £33,913**

**GRADE 3.1-4.3**

**+ Non-contractual bonus related to company performance of up to 6% of basic salary**

### Hours:

Full-time | 38 hours per week

### Holiday:

25 days annual leave, plus bank holidays

### Pension:

A generous pension scheme in which Portsmouth Water will contribute up to 15%

### Enhanced Family Friendly Leave:

Enhanced Company maternity, adoption, and paternity leave and pay

### Life assurance:

The life assurance scheme provides a death in service lump sum benefit of 4 times pensionable salary

### Employee Assistance Programme:

Provided by Bupa

**PW Perks:** Access discounts at thousands of retailers, plus the Electric Vehicle Scheme, Cycle to Work Scheme, Health Cash Plan, and more!

**CONTINUED**

## Key Responsibilities Continued

- Basic maintenance and tasks associated with chemicals for example, chlorine gas cylinder changing, receive bulk liquid chemicals deliveries.
- Assess and optimise energy on site and carry out checks for safety, security, and productivity, reporting any faults, issues and concerns that need escalation.
- Conduct disinfection of plant, tools, and equipment.
- Responsible for routine site maintenance on production assets.
- Manage 3rd party accesses to production sites.
- Monitor water processes using process control equipment, for example Supervisory Control and Data Acquisition (SCADA) system, to identify issues and trends.

## What do you need?

## Skills, Qualifications & Competencies

- Adaptable with good attention to detail and effective analytical skills.
- Accountable for own actions with a willingness to collaborate with others, whilst developing and sharing knowledge, ideas and best practice with others.
- Empathetic, Self-Aware and Comfortable with constructively challenging areas that could be improved.
- Systems based skills, open to learning new technology.
- Passionate about providing an excellent service, to our customer, colleagues and across teams within Portsmouth Water.
- Be flexible in your work to maintain operational requirements and to ensure positive outcomes are always achieved.
- Knowledge of Chemical Handling and basic hydraulic principles.
- Experience of working with Human Machine Interface (HMI) / touchscreen devices
- A good understanding of water treatment processes and / or water industry exposure.
- Computer and smart phone literate.
- Ideally A to C grade or Level 4 or above, GCSE English, Maths and a Science based subject.
- Full UK driving licence (Will be required to undertake our driver assessment).

## What can Portsmouth Water offer you?



Pension Scheme



Flexible Working Opportunities



Professional Development



Employee Assistance Program



Life Assurance



Annual Salary Review



Holiday Entitlement



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We recognise people want to work in a variety of different ways, this means we are happy to consider flexible working arrangements. Please talk to us at the interview about the flexibility you may want.

We support equality, diversity and inclusion and encourage applications from all sections of society. The Company has a responsibility to ensure that all employees are eligible to work and live in the UK.

Due to the high volume of applications received we are unable to respond to unsuccessful candidates. If your application is of interest to us, we will normally contact you within 4 weeks of receiving your application.

**Excellence in water. Always.**

Committed to a sustainable future together