

# TRAINEE LEAKAGE TECHNICIAN

**We're making a difference: Together, we can ensure that there is enough water for everyone, now and in the future.**

At Portsmouth Water, we are excited to offer an opportunity for four Trainee Leakage Technicians to become part of our dynamic and supportive team.

We are on a mission to reduce leakage across our network by 50% by 2040—10 years ahead of the industry standard. This ambitious goal is something we are deeply committed to, and we are investing in it to ensure we continue providing clean, safe water to our customers in a sustainable way.

As part of our journey, we're seeking Trainee Leakage Technicians to join our award-winning Leakage and Smart Networks team, recently recognised as "Team of the Year." This is an entry-level role in the water industry, **with no prior experience required**. We will provide full training, ensuring you have the support you need to become a qualified and competent Leakage Technician.

We are looking for motivated, dependable, and detail-oriented individuals who are eager to learn and grow. In this role, you'll be out in the field, working to identify and respond to hidden leaks below ground. You will use your analytical skills and the latest technology—such as Correlators, Acoustic Loggers, and Ground Microphones—to accurately locate leaks and coordinate with our Repair and Maintenance teams for solutions.

You will take pride in maintaining a strong focus on Health & Safety while embodying our core values of Excellence, Integrity, and Future-Focus. As this is a customer-facing role, we're looking for individuals with excellent communication skills, a strong technical aptitude, and a positive attitude. A full UK driving licence is essential as driving company vehicles is part of the role.

If you're excited to be part of a team that makes a difference and contributes to something meaningful, we would love to hear from you.

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**320,000**

Properties supplied  
with water



**170 Million**

Litres of drinking  
water per day



**21**

Natural water  
sources



Excellence | Integrity | Future Focus

**£24,000**

**GRADE 2**

**+ Non-contractual bonus related to company performance of up to 6% of basic salary**

**Hours:**

Full-time | 38 hours per week |

**Holiday:**

25 days annual leave, plus bank holidays

**Pension:**

A generous pension scheme in which Portsmouth Water will contribute up to 15%

**Enhanced Family Friendly Leave:**

Enhanced Company maternity, adoption, and paternity leave and pay

**Life assurance:**

The life assurance scheme provides a death in service lump sum benefit of 4 times pensionable salary

**Employee Assistance Programme:**

Provided by Bupa

**PW Perks:** Access discounts at thousands of retailers, plus the Electric Vehicle Scheme (eligible after one year of service), Cycle to Work Scheme, Health Cash Plan, and more!

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## What will you be doing?

### Key Responsibilities

- Use state of the art leakage equipment, to detect and locate leaks, through Active Leakage Control in District Metered Areas'.
- Perform correlations using a correlator and correlating noise loggers.
- Detect and locate leaks from acoustic fixed networks and non-acoustic follow ups.
- Detect and locate leaks on trunk mains.
- Contact and sign up customers for customer side leak repair escalation.
- Perform network flushing.
- Complete leakage data collection activities.

## What do you need?

### Skills, Qualifications & Competencies

- Motivated, eager to learn and willing to undertake training
- Inquisitive mindset with a passion for problem solving
- Team player with ability to use own initiative
- Positive outlook and work ethic
- Excellent communication and customer service skills
- Commitment to adhering to Health and Safety rules
- Willing to be able to work outdoors in **all** weather conditions
- Able to work flexibly, including out of hours, night and weekend working
- Holds full UK driving licence
- Willing to undertake training in EUSR Water Hygiene and Unit 2 Street Works qualification.

## What can Portsmouth Water offer you?



Pension Scheme



Flexible Working Opportunities



Professional Development



Employee Assistance Program



Life Assurance



Annual Salary Review



Holiday Entitlement

**Excellence in water. Always.**

Committed to a sustainable future together



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We recognise people want to work in a variety of different ways, this means we are happy to consider flexible working arrangements. Please talk to us at the interview about the flexibility you may want.

We support equality, diversity and inclusion and encourage applications from all sections of society. The Company has a responsibility to ensure that all employees are eligible to work and live in the UK.

Due to the high volume of applications received we are unable to respond to unsuccessful candidates. If your application is of interest to us, we will normally contact you within 4 weeks of receiving your application.