

Our Values

Our Behaviours



Accountable

We take ownership of our decisions and actions both individually and collectively. We are proud of our work and are willing to stand up and be counted for what we believe in. We do not pass the buck or seek to blame others. We are confident to use our initiative and do not avoid or defer decisions in the hope that they will go away. We are always willing and able to explain our decisions and actions and learn from their results. When we make mistakes, we own up, make amends, learn and move on. When we are successful, we recognise that success, celebrate and share our learnings.

Respectful

We treat everyone in ways that are reasonable, right and just. We treat people without favouritism or discrimination. We apply this principle to how we behave towards our staff, our visitors, our supporters and our stakeholders. We show due regard for the feelings, wishes and rights of others. We recognise the importance of individual and collective views, cultures and customs and are mindful not to cause offence. We value and seek to use and showcase the expertise and experience of others. We consider the views of others when taking decisions. Our decisions may not always be popular but they will always be fair and justifiable.

Open

We encourage access to knowledge and information, collaborative management and decision-making and the empowerment of our staff to share their ideas and skills to make an active contribution to the direction of the charity. We seek and welcome input from peers and specialists in our sector and are committed to sharing best practice.

Inclusive

We are committed to encouraging all kinds of people to enjoy visiting London's Royal Parks and seek, through our employment practices and everyday behaviour, to be an organisation that is representative of the city it serves. We view difference and variety positively and make everyone feel equally valued and welcome. We plan and design everything we do so it is accessible and appealing to everyone.

Excellent

We will deliver to the highest practicable quality in everything that we do. From the smallest daily task to the biggest strategic project we will deliver at the highest appropriate standard. We will not rest on our personal or professional accomplishments, but instead build on them to be the best we can be and so set new standards in providing exceptional parks delivering real public benefit. We will expect even more of ourselves than our visitors do.